

Understand office and driver access

All users | Quick reference guide

1. Use the right workspace

Office users work inside their signed-in company. Drivers use their authorized load link or assigned portal access.

2. Check your role

Administrators and dispatchers manage operational work. Accounting access controls financial pages; drivers do not receive office billing details.

3. Keep links private

Share a private driver link only with the intended hauler. Ask your administrator if a task is unavailable.

Need help? support@herdhaul.com

Do not email passwords, private driver links, or BOL files.