Record a carrier phone response

Office dispatchers | Quick reference guide

1. Find the pending offer

Under Carrier offers, locate the carrier and click Record phone response.

2. Select accepted trucks

Select only the truck slots the carrier confirmed. Select none to record a decline.

3. Confirm phone response

Review accepted and declined quantities, then confirm. The response source is recorded.

Need help? support@herdhaul.com
Do not email passwords, private driver links, or BOL files.