Recover an interrupted delivery upload

Drivers and outside haulers | Quick reference guide

1. Keep the same page and device

Leave the saved counts and photos in place when service is interrupted. Do not clear browser data.

2. Reconnect and retry

Use Retry or Retry Sync when available. Retry only the remaining failed files or saved submission.

3. Verify completion

Wait for server confirmation and check the uploaded documents. Contact support if the same error persists.

Need help? support@herdhaul.com
Do not email passwords, private driver links, or BOL files.