Recover an unconfirmed batch save

Office dispatchers | Quick reference guide

1. Read the confirmation message

A saved request can remain when the browser could not confirm the outcome. Successfully confirmed batches clear automatically.

2. Retry the saved request

Use the recovery action to confirm the same saved submission instead of creating another batch.

3. Check the board

Verify the expected loads and quantities after confirmation. If an error persists, include the support reference when contacting support.

Need help? support@herdhaul.com
Do not email passwords, private driver links, or BOL files.