Fix sign-in and company access

All users | Quick reference guide

1. Use the invited email

Sign in with the account that has access. Check Company invitations if you were invited to an office company.

2. Check your destination

Office users use their company workspace. Allocation portal users need a specific grant; a portal URL alone is not authorization.

3. Ask for access help

Ask the company administrator to verify your membership or grant. Do not create duplicate companies to recover access.

Need help? support@herdhaul.com
Do not email passwords, private driver links, or BOL files.